

Graz, 23 March 2020

Dear parents, dear legal guardians!

Latest information on the parental payment concerning the corona virus arrangements:

Thank you for your support, as there are considerably fewer children in the facilities. This way you are protecting those who have an urgent need for care and also our staff! Thank you very much!

We are also pleased to be able to offer you some relief in these challenging times. In close cooperation with all childcare facility operators and the State Councillor Dr. in Bogner-Strauß, we have succeeded in finding a very positive solution for parents very quickly.

The parental payment from 18 March 2020 onwards will be financed by the state for the duration of the partial closure of the child education and care facilities. This even applies to those children who attend the facility during the partial closure.

In order to maintain the operation of child education and care facilities, this is particularly important for parents who work to ensure the functioning of social life or who have no alternative means of care, the parental contributions will continue to be collected. The revenues are urgently needed to cover the running costs of the operation and will be refunded at a future date.

The refunding of the parental contributions paid to you is carried out unbureaucratically by us to the parents, either in the form of a credit note for later operating months or in the form of a refund. This is currently still being clarified.

The province of Styria will compensate us for the loss of parental payments.

Details regarding the payment of the paid parental payments are currently being worked out within the province. As soon as the exact procedures are determined, we will inform you about the concrete procedure immediately!

We would like to thank Landesrätin Dr.in Bogner-Strauß for this quick and practical arrangement, which will give you as parents and us as guardians security and clarity regarding the care of your child in these challenging times.

WE WILL KEEP YOU INFORMED AS SOON AS THERE ARE ANY NEWS!

We have also continued to introduce an internal GiP hotline, under bl-kbe@gip.st or in really very urgent matters **under 0699/15777502**, the **head of department Mag. Bernhard Seidler** is available **to answer your questions**.

With best regards

The management of GiP

P.S Detailed information can be found on the websites of AGES and the Ministry of Health:

AGES: <https://www.ages.at/themen/krankheitserreger/coronavirus/>

Gesundheitsministerium: <https://www.sozialministerium.at/Informationen-zum-Coronavirus/Coronavirus---Aktuelle-Ma%C3%9Fnahmen.html>